

1. Manufacturer's Warranty Policy

UAB "Mida LT", hereinafter referred to as the Manufacturer, hereby guarantees that MIDA Roofing shingles have no manufacturing defects that may significantly affect their performance on the roof, provided that all the terms and conditions stated by this certificate are met.

This Certificate is valid for MIDA Roofing shingles products purchased and installed worldwide.

Your roofing shingles qualify for some warranty period as listed in the chart below.

Tabl. 1

MIDA Roofing shingles series	General warranty period, years*	Absolute warranty period, years*
ULTRA	50	10
CLASSIC	30	10
FORCE/YOGA	20	10
STANDARD ROCK	10	5

* The warranty period is calculated from the date of purchase by a final Buyer.

Absolute warranty

Should any defects of MIDA Roofing shingles products resulting from the manufacturing technology violations (covered hereby) be detected within the absolute warranty period, the Manufacturer shall at its own discretion either replace the defective products and reimburse for the expenses associated with their replacement or reimburse for the cost of defective products along with the expenses associated with their replacement.

The cost of work on the products replacement shall be determined based on the current standard prices for the location where the products were installed.

The maximum scope of the Manufacturer's liability within the entire absolute warranty period is limited to the cost of the defective products replacement, including the cost of the products themselves and roofing works (the cost of roofing works on removal, disposal and installation).

ATTENTION: This absolute warranty shall only be valid provided that the required underlayment membranes are applied over the entire roof area, as specified in the MIDA Roofing shingles full installation guide. In case of non-compliance with the Manufacturer's requirements on underlayment membranes application, the maximum scope of the Manufacturer's liability within the entire absolute warranty period is limited to this within the general warranty period that is depreciated cost of the roofing materials (the cost of roofing works on removal, disposal and installation is not covered).

General warranty

Upon the absolute warranty period expiration the Manufacturer's maximum liability shall be limited to the depreciated cost of the roofing materials (the cost of roofing works on removal, disposal and installation is not covered).

The compensation payable is calculated in proportion to the general warranty period as follows:

Compensation payable = cost of roofing materials * (1 - (K_{CLAIM} - K_{A,PERIOD}) * c), where

The cost of roofing materials is the cost at the date of purchase;

K_{CLAIM} – is the number of full years from the purchase date to the claim event (date when the Buyer's formal claim is submitted by the Manufacturer);

K_{A,PERIOD} – is the absolute warranty period applicable to products (column 'b');

c is the reduction factor applied starting from the end date of the absolute warranty period (column 'c').

Tabl. 2

MIDA Roofing shingles series	Absolute warranty period, years*	Reduction factor
a	b	c
ULTRA	10	1/40
CLASSIC	10	1/20
FORCE/YOGA	10	1/20
STANDARD ROCK	5	1/5

2. Warranty Terms and Conditions

2.1. The roof structure shall comply with all state and local building codes and regulations valid in the location where MIDA Roofing shingles products are installed, as well as with the engineering documentation for a building.

2.2. MIDA Roofing shingles products must be properly installed in strict compliance with the full installation guide published at www.mida.lt, as well as with the applicable codes and regulations.

2.3. Only products and materials recommended by the Manufacturer must be used as accessories and components for your roofing. For recommended materials and/or requirements for them or their equivalents please refer to the full installation guide.

2.4. The Manufacturer shall not bear responsibility for any consequences of using accessories and components not complying with the recommendations specified in the full installation guide; the Manufacturer shall not compensate for any loss or damage caused by the use of such non-compliant accessories and components and shall not reimburse for any works to repair their own defects or any roof damages resulting from their use.

2.5. Within the warranty period the Buyer shall keep all the documents that prove the fact of purchase, the package label indicating the production code and the date of material manufacture, and this Warranty Certificate.

3. Warranty Limitations

This Warranty issued as stated above shall only cover manufacturing defects of MIDA Roofing shingles products.

This Warranty shall not cover the following:

- 3.1. Damages caused by acts of God (by environmental and other anomalies, as well as by any other force-majeure circumstances).
- 3.2. Damages resulting from improper transportation, storage, handling or use of materials.
- 3.3. Damages resulting from non-compliance with the MIDA Roofing shingles installation guide and/or applicable building codes as well as from inadequate or faulty vapor barrier, ventilation or heat insulation.
- 3.4. Damages resulting from non-compliance with the good roofing repair practice or from using accessories and components not recommended by the Manufacturer.
- 3.5. Damages resulting from alterations made after the product installation, including any equipment installation, painting or applying any cleaning agents.
- 3.6. Damages resulting from the structure settlement or movement, from distortion, destruction, displacement, buckling or cracking of the roof deck, walls or foundation of the building.
- 3.7. Damages resulting from improper attic/roof ventilation.
- 3.8. Natural shading or discoloration of color granules in time, and shading or variations in color hues of roofing shingles containing blue granules.
- 3.9. Roofing shingles shading, darkening or discoloration caused by fungi, mold, algae, lichen or any other contaminants including that caused by any organic materials on the roof.
- 3.10. Roofing shingles discoloration caused by contact with chemical agents and cement or gypsum plasters.

! The Manufacturer strongly recommends to deal with reliable and experienced roofing contractors who can both install materials properly and provide an appropriate warranty to cover their works.

The Manufacturer reserves the right to discontinue any of its products or modify any of them (including modifications in roofing shingles color recipes) without notifying Buyers/Owners; the Manufacturer does not bear responsibility for any consequences of product discontinuance or changes in products specifications that may affect the Buyer/Owner. The Manufacturer does not bear responsibility if replacement products (provided under a claim) do not match the Buyer's original ones either because of their natural weathering or manufacturing modifications. Whenever some discontinued or modified MIDA Roofing shingles product is to be replaced, the Manufacturer reserves the right to provide the Buyer with the substitute product of similar quality and price. The Manufacturer shall, at its own discretion, estimate the amount of materials required to repair the defects revealed.

4. Claiming Procedure

4.1 Never install defective roofing materials!

4.2 Should any defects be revealed, the Buyer must notify the Manufacturer within two (2) weeks after discovering the problem by email to service@mida.lt.

4.3 A claim is considered submitted after receipt of the following documents:

- a document proving the fact of purchase,
- Warranty Certificate,
- summary description of the Buyer's claim specifying the problem and amount of defective products,
- color pictures of defects, roofing, ventilation, building and premises.

The Buyer receives the Manufacturer's notice to confirm the claim is submitted.

4.4 The Claims Manager can ask the Buyer to provide, at the Buyer's expense, additional details, pictures or samples for testing. Should the Buyer fail to provide the Manufacturer with the requested additional information within thirty (30) days, the claim shall be considered withdrawn with an official notice about it sent to the contact address specified by the Buyer in the claim.

4.5 If requested, the Buyer must provide access to the site for the Manufacturer's representative to review and assess defects or damages.

4.6 The Claim shall be resolved within thirty (30) days after submitting.